SADANA

Auctioneers, Valuers & Estate Specialists

Terms & Conditions

Last updated: October 1, 2026

These Terms apply to everything you do with **Sadana LLC, trading as SADANA Auctioneers, Valuers & Estate Specialists** ("SADANA," "we," "us"), including our offices in London, Montreal, and Las Vegas. By registering, bidding, buying, consigning, or attending a sale, you agree to them. Please read them before you bid.

KEY COMMERCIAL TERMS

- **A bid is a promise to buy.** If you win, you pay.
- **Everything is sold as-is.** Inspect before you bid.
- **All sales are final.** No returns or refunds.
- **Pay within 72 hours** and **collect within 7 days.**
- **No chargebacks.** Contact us first if there's a problem.
- **We add no hidden fees.** You pay the price you bid, our buyer's premium, tax and any shipping charges associated with your purchase.

The rest of this page explains each of these in detail.

1. WHO WE ARE

SADANA sells items on behalf of owners ("Consignors"). We are the seller's agent, not the owner. When you win a lot, your contract to buy is with the Consignor, and we handle the sale for them.

2. BIDDING

- You must be 18 or older, or the legal age of adulthood where you live.
- We may ask for ID, a payment method, or a deposit before you can bid.

- **Every bid is final.** You can't take a bid back once it's placed.
- You are responsible for everything done through your account, so keep your login private.
- If you bid for someone else, you are responsible for the purchase unless we agree otherwise in writing before the sale.
- The auctioneer runs the sale. They can accept or refuse any bid, set the bid steps, and settle any dispute. Their decision is final.
- We are not responsible for internet or device problems that stop a bid from going through. Bid early.
- Online auctions may extend the closing time if bids come in near the end.

3. WHAT YOU PAY

Charge	Amount
Your winning bid (the "Hammer Price")	Your bid
Buyer's Premium	15% of the Hammer Price
Credit Card Processing Fee	4% of the Hammer Price
Sales tax, VAT, GST/QST, or duty	As required by law
Shipping (only if you ask for it)	At cost

4. HOW ITEMS ARE SOLD

- **Everything is sold "as-is, where-is."** That means in its current condition, with all faults, and with no warranties.
- Photos and descriptions are our honest opinion, based on what we know. They are not guarantees. Colors can look different on screen.
- **It's your job to check items before you bid.** Visit the preview, or ask us for more photos or a condition report.
- We don't guarantee age, origin, condition, authenticity, or that something works, unless we state a guarantee in writing.
- Electrical and mechanical items are not tested unless we say so.
- Estimates are opinions. They are not promises of what something will sell for.

- Some items have a hidden minimum price (a "reserve"). The auctioneer can bid on the owner's behalf up to that reserve.

5. PAYING

- **Payment is due within 72 hours** of the sale closing, unless we agree otherwise in writing.
- We accept **wire transfer, Zelle, Venmo, Cash App, credit and debit cards, and cash on pickup.** Personal checks are not accepted.
- Large cash payments may require ID and may be reported to the authorities, as the law requires.
- **You don't own an item until your payment has cleared.** We won't release anything before then.

If you don't pay in time, we may cancel the sale, offer the item to someone else, and suspend or close your account. You'll still owe the Purchase Price if we can't resell it, and we can take legal steps to collect what you owe.

6. COLLECTING YOUR ITEMS

- **Collect your items within 7 days** of the sale closing, during our stated collection hours or by appointment. Bring ID.
- You are responsible for loading and moving your items. Bring packing materials and help for large or fragile pieces.
- **Items not collected within 7 days are treated as abandoned.** We may resell, donate, or dispose of them, and no refund is given. If you need more time, **ask us before the deadline** and we'll usually be glad to arrange it.
- Risk of loss or damage passes to you once the sale closes, so insure your purchases if they are valuable.

7. SHIPPING

- Shipping is an optional service. We only ship if it's arranged in advance and the shipping cost is paid first.
- Once an item is handed to the carrier, we aren't responsible for delay, damage, or loss. Claims must be made with the carrier.
- International buyers are responsible for customs, duties, taxes, and any permits.
- Some items can't be shipped, including firearms, ivory, and certain protected materials.

8. ALL SALES FINAL

- **There are no returns, refunds, exchanges, or cancellations.** This applies once the hammer falls or a sale closes.
- The only exceptions are where the law requires a refund, where we have agreed in writing, or where we cancel a sale because of our own error (see Section 14).
- **No chargebacks.** Disputing a valid payment with your bank or card company after you've won an item breaks these Terms. If you have a problem, contact us first. If a payment is disputed, we

will respond with our records, including your acceptance of these Terms, and we may close your account.

9. SPECIAL ITEMS

Bullion, coins, and precious metals: Sold as-is. Weights, grades, and purity are given to the best of our knowledge and aren't guaranteed. Metal prices change daily. Once paid for and collected, they can't be returned.

Jewelry, gemstones, and watches: Gemstones may be treated or enhanced. Weights are approximate. Watches may contain replaced parts. Brand names are our opinion, and we're not connected to any brand.

Art, antiques, and collectibles: Descriptions, dates, and attributions reflect what is known at the time of sale. Items may have repairs or restoration.

Vehicles and large equipment: Sold with all faults and not tested. Buyers handle title transfer, registration, and insurance.

Firearms and regulated items: Sold only to eligible buyers and in line with all laws. We may refuse to sell, ship, or release any such item.

Protected materials: Some items contain ivory, tortoiseshell, coral, or similar materials with import and export limits. You are responsible for following the law. Some items may also contain hazardous materials like lead paint or asbestos.

10. ESTATE SALE RULES

- **Visiting is at your own risk.** We may limit numbers, give out numbers, and run a line. Early entry is at our discretion.
- Be respectful. **Park on side streets and don't block driveways.** Follow staff directions.
- Large bags may be refused. Children and pets are allowed only with our permission.
- We may use cameras. Theft will be reported to the police.
- Prices are posted or quoted by staff and can change. Any discounts are announced by us.
- **Pay in full before removing anything.** All items are as-is, and all sales are final.
- Photography may need our permission.
- Some items are not for sale. Signs and staff instructions apply.
- We may change, postpone, or cancel a sale for any reason.

11. IF YOU'RE SELLING WITH US

If you want us to sell your property, you'll sign a separate **Consignment Agreement** that covers our commission, reserves, and when you'll be paid. By consigning, you promise that:

- you own the items or have the authority to sell them,
- no one else has a claim on them,
- you've told us about any damage, repairs, or known problems, and
- the items were obtained legally.

You agree to cover our costs if any of these turns out to be untrue. Executors and representatives need to show proof of authority.

12. VALUATIONS AND APPRAISALS

- Our valuations are expert opinions based on what we know at the time. They are **not guarantees** of what something will sell for.
- A valuation is for one person and one purpose (for example, insurance, probate, or resale). Different purposes can mean different values, so tell us what it's for.
- Valuations are based on visual inspection unless we agree otherwise.
- Our fee is agreed in advance and is payable whether or not you sell.

13. FAIRNESS AND OUR RIGHTS

- We may refuse or end any registration, remove a bidder, cancel a bid, or withdraw a lot if we suspect fraud, bid-rigging, abuse, or breaking of these Terms.
- Colluding with others to affect the price is prohibited and may be reported to authorities.
- We may ask for ID and information about the source of funds to follow anti-money laundering laws, and may decline or report suspicious transactions as required.
- SADANA may sometimes have an interest in a lot, and will say so where the law requires.

14. OUR RESPONSIBILITY

- If an item is missing, damaged, withdrawn by the owner, or listed in error, we may cancel the sale. In that case, you'll get a full refund of what you paid, and nothing more.
- Other than that, our responsibility for any item is limited to the amount you paid for it, to the extent the law allows.
- We are not responsible for indirect losses, such as lost profit.
- We are not responsible for events outside our control, like natural disasters, power or internet failure, strikes, or government action.
- **Nothing in these Terms limits any right you have under consumer law that can't be waived, and nothing excludes responsibility for fraud, or for death or injury caused by our negligence.**

15. YOUR INFORMATION

We use your personal information to run sales, check identity, take payments, prevent fraud, and meet legal duties. We may share it with payment providers, shippers, and authorities where needed. Our full Privacy Policy is at **www.houseofsadana.com**. We may use photos of items and sales for marketing, but we won't publish your name without permission where the law requires it.

16. OUR CONTENT

The SADANA name, logo, seal, photos, and catalogue text belong to us. Please don't copy or reuse them without permission. Don't use bots or scrapers on our website or platforms.

17. WHICH LAWS APPLY

These Terms are governed by the laws of the place where the sale is held, and disputes go to the courts there:

- **Las Vegas:** Nevada law, in Clark County, Nevada.
- **London:** the laws of England and Wales, in the courts of England and Wales.
- **Montreal:** Quebec law and applicable Canadian federal law, in the courts of the judicial district of Montreal.

The parties have expressly required that these Terms be drawn up in English. Les parties ont expressément exigé que les présentes conditions soient rédigées en anglais.

18. THE SMALL PRINT

- These Terms, any sale-specific conditions, and any Consignment Agreement are our entire agreement. If a catalogue or listing sets different conditions for a particular sale, those apply for that sale.
- If one part is found to be unenforceable, the rest still applies.
- If we don't enforce a right right away, we don't give it up.
- We may update these Terms. The version in place when you register or bid applies to that sale.
- We may contact you by email or through your account.

CONTACT US

SADANA Auctioneers, Valuers & Estate Specialists London · Montreal · Las Vegas
Email: **service@houseofsadana.com** Phone: **(702) 890-0586** Web: **www.houseofsadana.com**

By bidding, buying, consigning, or registering, you confirm you have read, understood, and agree to these Terms.